

# REFUND & CANCELLATION POLICY



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This policy sets out the refund and cancellation terms when entering a race meeting at Tonfanau Road Races, promoted by Tonfanau Racing Association Club Ltd. (TRAC Ltd)

## **Cancellation of the event by the club**

If the club, Trac Ltd, cancel a race event then competitors shall be given two options:

- a. To be refunded for the cost of their entry, less £15 membership fee (if applicable).
- b. To have their entry carried to the next race meeting.

Competitors will be sent a secure form to log their option choice with the entry's secretary. TRAC Ltd will endeavour to process refunds within 5 working days.

## **Withdrawal of entry by the competitor**

If the competitor wishes to withdraw their entry, charges may apply depending on the time of withdrawal

1	Prior to the entry closing date:	Full refund, less £15 membership fee (if applicable)
2	Between closing date and 7 days from event:	£15 membership fee (if applicable) plus 10% Cancellation fee.
3	Between 7 days and the day before the event:	£15 membership fee (if applicable) plus 20% Cancellation fee.
4	On the day of the event – no track time	£15 membership fee (if applicable) plus 20% Cancellation fee.
5	On the day of the event – after practise or race	No Refund

If the competitor has not paid in full for their entry at the time of withdrawal, the cancellation fee must still be paid before any subsequent entries are accepted.

Transponder hire will be refunded in full, if cancellation is prior to the start of the event.

Competitors also have the option to carry their entry to the next race meeting if they are unable to attend.

TRAC Ltd are unable to carry entries from one season to the next so cancellation at the final round of the season is subject to the above cancellation policy.